Dear Pet Owner:

Instructions:
1. Please fill out the forms on this webpage, as previously instructed to you. Put your signature where appropriate, and send forms back electronically to scheduler.asc@gmail.com or fax to 810-671-0090.
   a. Patient-client form – on web
   b. History form – on web
   c. Treatment plan form – has estimated fees and provides us permission to perform diagnostics and treatment; this form will be sent to you via email once a client-patient profile has been established in our computer system.
2. Fast your pet, starting 10 PM the night before the scheduled appointment. Water does not need to be withheld. Give Pepcid AC 10 mg tablets, one tablet per 20lbs body weight, at 6 AM on the day of surgery. If your pet is diabetic, give ½ the dose of insulin in the morning before you arrive.
3. When you arrive at our hospital:
   a. Stay in your vehicle when you arrive and call 810-671-0088 to let us know that you have arrived.
   b. We will call you when it is your turn. One of our staff members will get your pet from you in the parking lot; we will NOT go into client's vehicles. If your pet refuses to walk with our staff member, we will have you walk your pet into the vestibule of our building and then you will return to your vehicle.
4. Once the procedure (diagnostics +/- surgery or other therapy) is completed, the attending clinician will call you with an update.
5. While your pet is in our hospital, a client services representative will call you to settle the bill. We currently are accepting credit cards in order to adhere to social distancing.
6. In hospital visitation of pets is not permitted.
7. Communication with the attending doctor will be via telephone calls, Zoom Meeting, or FaceTime (if you have an iPhone). We suggest to pre-emptively download Zoom Meeting app on your computer, tablet, iPad or cell phone, in the event that the doctor wishes to screen share his/her computer to show you x-rays, ultrasound, MRI or CT scan images.

Sincerely,
Animal Surgical Center of Michigan